

442161005925

QUANTUM DEFAULT SERVICES LLC
1776 PARK AVE STE 242
PARK CITY UT 84060-5148

Questions or comments?
Call our Key Business Resource Center
1-888-KEY4BIZ (1-888-539-4249)

Enroll in Online Banking today at Key.com.

Access your available accounts, transfer funds and view your transactions right from your PC.

# **KeyNotes**

Important Information about Check Image Statements

If you are receiving statements displaying digital images of the front and back of each check, please note the following important information.

Statements will be limited to ten thousand digital check images. Accounts with more than ten thousand checks per statement period will not receive check images with the account statement.

If you should require a copy of a specific check image, all the digital check images or to discuss other delivery channels for check images please feel free to contact us at the phone number provided on this statement. Check images are retained on our secure system for the period specified by law.

Please read and retain this information with all of your KeyBank Account Opening Agreements and Disclosures.

Important Information About Revisions to Your KeyBank National Association Funds Availability Policy

The Expedited Funds Availability Act (Act) regulates how banks make the funds you deposit to your Account available to you. This Act is changing and starting on July 21, 2011, we will be changing KeyBank's Funds Availability Policy. Currently the Expedited Funds Availability Act requires that up to \$100 of the aggregate deposit by check or checks not subject to next-day availabilty on any one banking day be made available on the next business day. Effective on July 21, 2011, the Act will change increasing the amount to \$200.

Here's what this means to you.

KeyBank's current Funds Availability Policy is to make the first \$100 of total deposits made on a business day to any type of Personal deposit account and the following types of Business deposit accounts: Key Business Free Checking, Key



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## **KeyNotes** (con't)

Business Reward Checking, Key Business Basics Checking, Key Business Money Market Checking, Key Business Checking, Key Business Sweep Checking, IOLTA/IOLA/IOTA/RAHF/IORTA, Key Business Saver, Key Business Silver Money Market Savings, Key Business Signature Money Market Savings, Key Business Gold Money Market Savings available to you on that same business day. Provided there are no holds placed on your deposit the rest of the deposit is available on the next business day after the day of your deposit. For the account types listed above, effective on July 21, 2011, KeyBank will continue to make the first \$100 of your total deposits made on a business day available to you on that same business day and the rest of your deposit available on the next business day after the day of your deposit. However, if a Case by Case hold is placed on your deposit we will make the first \$200 of your total deposit made on a business day available to you on the next business day after the day of your deposit and the rest of the funds will be available on the second business day after the day of your deposit.

For check deposits made to other types of Business deposit accounts, not listed above, KeyBank's current Funds Availability Policy is to make the first \$100 of each deposit available on the next business day after the day of deposit and the rest of the deposit available no later than the second business day after the day of deposit. Effective on July 21, 2011, KeyBank will make the first \$200 of each deposit available on the next business day after the day of deposit and the rest of the deposit available no later than the second business day after the day of deposit.

If you have questions about any of this information, please call the number that appears on this statement.

Please read and retain this information with all of your Account opening Agreements and Disclosures. A revised copy of the Deposit Account Agreement and Funds Availability Policy can be obtained on or after July 21, 2011 at your local KeyBank branch or online at key.com

## **Key Business Reward Checking 442161005925**

QUANTUM DEFAULT SERVICES LLC

Ending balance 7-31-11	\$107,000.00
4 Subtractions	-8,000.00
Beginning balance 6-30-11	\$115,000.00

## Subtractions

١	Nithdrawals L	Date	Serial#	Location		
_	-	7-5		Internet Trf To DDA 0000442161004993	4451	\$2,000.00
	-	7-5		Internet Trf To DDA 0000442161004993	4451	2,000.00
	-	7-5		Internet Trf To DDA 0000442161004993	4451	2,000.00
	=	7-6		Internet Trf To DDA 0000442161004993	4451	2,000.00
	_					40.000.00

Total subtractions \$8,000.00





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Continental Airlines

OnePass ® summary

OnePass number KU176654 Miles earned this period

Bonus miles this period

Adjusted miles this period

OnePass miles this period

Total miles this year





## CUSTOMER ACCOUNT DISCLOSURES

The following disclosures apply only to accounts covered by the Federal Truth-in-Lending Act or the Federal Electronic Funds Transfer Act, as amended, or similar state laws.

#### E OF ERROR OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Call us at the phone number indicated on the first page of this statement, OR write us at the address listed there, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the problem or error appeared

- Tell us your name and Account number;
- Describe the error or transfer that you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more
- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within ten (10) business days.

We will investigate your complaint and will correct any error promptly. If we take more than ten (10) business days to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

#### COMMON ELECTRONIC TRANSACTION DESCRIPTIONS:

XFERTO SAV

- Transfer to Savings Account
- XFER TO SAV

  XFER TO SAV

  XFER TO CKG

  XFER FROM CKG

  XFER FROM CKG

  Transfer from Checking Account

  Transfer from Checking Account PMT TO CR CARD - Payment to Credit Card ADV CR CARD Advance from Credit Card

**Preauthorized Credits:** If you have arranged to have direct deposits made to your Account at least once every sixty (60) days from the same person or company, you can call us at the number indicated on the reverse side to find out whether or not the deposit has been made.

### IMPORTANT LINE OF CREDIT INFORMATION

What To Do If You Think You Find A Mistake on Your Statement: If you think there is an error on your statement, write us at: KeyBank N.A., P.O Box 93885, Cleveland, OH 44101- 4825.

In your letter, give us the following information:

- Account Information : Your name and account number
- Dollar Amount: The dollar amount of the suspected error.

  Description of the Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it was a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in *auestion* 

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

**Explanation of Finance Charge:** Your Finance Charge attributable to interest (hereinafter referred to as interest) is computed using the Average Daily Balance method.

Average Daily Balance method (Balance Subject to Interest Rate): Your interest is Average Daily Balance method (Balance Subject to Interest Rate): You'r Interest is computed on all purchases and cash advances (collectively "advances") from the date each advance is posted until we receive payment in full (there is no grace period). We figure the interest on your line of credit by multiplying the daily periodic rate by the "Average Daily Balance" of your line of credit (including current transactions) and multiplying by the number of days in the billing cycle. To get the Average Daily Balance we take the beginning balance of your line of credit each day, add any new advances or debits, and subtract any payments and credits, any non-financed fees and unpaid interest. This gives us the daily balance. Then we add up all of your daily balances in the billing cycle and divide this total by the number of days in the billing cycle to get your Average Daily Balance.

CREDIT INFORMATION: If you believe we have reported inaccurate information about your account to a credit reporting agency, you may contact the credit reporting agency or write to us at:

Key Credit Research Department P.Ó. Box 94518 Cleveland, Ohio 44101-4518

Please include your account number, a copy of your credit report reflecting the inaccurate information, name, address, city, state, and zip code, and an explanation of why you believe the information is inaccurate.

### **BALANCING YOUR ACCOUNT**

Please examine your statement and paid check information upon receipt. Erasures, alterations or irregularities should be reported promptly in accordance with your account agreement. The suggested steps below will help you balance your account.

### **INSTRUCTIONS**

- Verify and check off in your check register each deposit, check or other transaction shown on this statement.
- Enter into your check register and SUBTRACT:
  - Checks or other deductions shown on our statement that you have not already entered.
  - The "Service charges", if any, shown on your statement.
- Enter into your check register and ADD:
  - · Deposits or other credits shown on your statement that you have not already entered.
  - The "Interest earned" shown on your statement, if any.

register other de	n your check any checks o eductions that shown on you nt.	List any deposits from your check register that are <i>not</i> shown on your statement.					
Check # Amount				Date Amount			
or Date							
			TOTAL → \$				
			6		nding balar on your ent.	nce	
			\$				
			Add 5 and 6 and enter total here.				
			\$				
			8	Enter t	total from 4.		
			\$				
			0	Subtra	ct 8 from 7	and	4
			Subtract 8 from 7 and enter difference here.				
			\$				
TOTAL →	\$	This amount should agree with your check register balance.					